

## What is FastAttach?

**FastAttach** from NEA Powered by Vyne is a compliant, HITRUST CSF Certified software for submitting electronic claim attachments and supporting documentation required for claim adjudication. The *FastAttach* software eliminates manual, paper-based processes related to requests for supporting claim documentation and enhances denial tracking for dental providers. Say "goodbye" to claim processing delays and get reimbursements flowing with *FastAttach* software.

Improve claim adjudication times by electronically transmitting X-rays, perio charts, EOBs, narratives, pre-treatment estimate, secondary insurance information, and any other documentation required to adjudicate a dental claim.

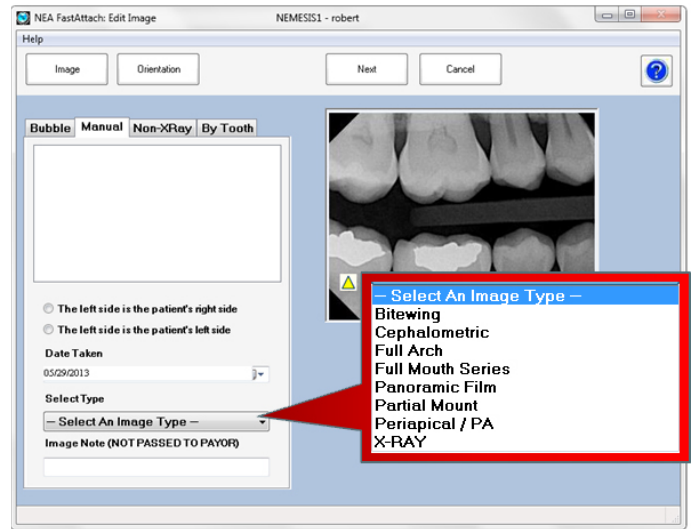
*FastAttach* is an encrypted, Internet based software and meets industry security requirements. Additionally, *FastAttach* software interfaces with most major dental practice management systems and clearinghouses to further streamline your practice's workflow. By automatically populating claim data, the *FastAttach* service eliminates the need for time consuming manual data entry.

## How does the FastAttach software work?

Once a request is received from a payer for additional documentation, the *FastAttach* software user simply needs to import, upload, scan, or capture the image and attach it to the electronic request. The *FastAttach* software supports a wide variety of image acquisition methods including: screen capture, file import, scanner and secure mobile device capture through our patented **FastKapture®** app for iOS® and Android®.

Once the image is captured in the *FastAttach* software, the user simply transmits the image to the NEA

repository. NEA immediately sends a report back to the practice with an NEA Attachment Tracking Number for each file. The user places the NEA Tracking Number in the remarks or NTE section of the claim and sends the claim electronically through their claims clearinghouse.



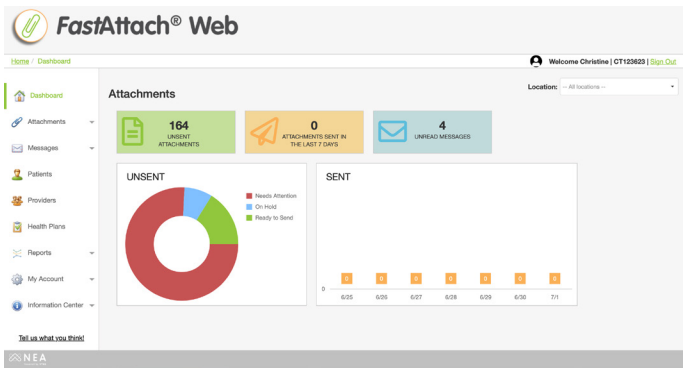
*Easily attach X-rays or other required supporting documentation.*

## Easy to Use & Access

- Simple, easy to read screens
- Minimal training required
- 24/7 secure, online access to your images
- Enables image sharing with other providers
- Works well for solo offices, multiple locations, multi-specialty clinics and more

## FastAttach Web Provides a Cloud-based Option for Claim Attachments

If you're using a cloud-based practice management system or clearinghouse you have the option of creating and managing claim attachments directly from the *FastAttach* Web portal. *FastAttach* Web is a secure web portal that offers both account management tools and web-based attachment creation and sending



The *FastAttach Web Dashboard* provides a single location to view all attachment activity and serves as the launching point for other web-based tools including *FastLook*.

capabilities. It is available free of charge as part of every *FastAttach* software subscription.

Users of the *FastAttach* desktop software can easily access the *FastAttach Web* via “Online Features.” The *FastAttach Web* service provides users with a Dashboard for viewing all attachment activity as well as another convenient way to create, view, edit, and send attachments. There’s also a message center to view and send messages to payers and other providers in the NEA network.

### Easily view payer requirements

Another feature of the *FastAttach Web* service is **FastLook™**, part of the Health Plan lookup tool. The *FastLook* feature provides payer IDs, contact information and attachment requirements. Using the *FastLook* service, providers can search by payer name and procedure code to determine if an attachment needs to be sent and all associated attachment requirements.

Start sending **unlimited claim attachments electronically** to over 750 dental plans and payers with **FastAttach** software and get the exclusive **Vyne Connect encrypted email service** at no added cost.

Contact NEA Sales at: (800) 782-5150, option 2 for pricing information or register online at: [www.nea-fast.com](http://www.nea-fast.com).

**DISCLAIMER:** Each dental practice office location submitting claim attachments is required to have its own *FastAttach* subscription and NEA Facility ID. Separate registration is required for each office location. Offices wishing to register more than one location, please contact NEA Sales for registration assistance. Vyne Connect email service includes up to 5 email accounts/addresses per NEA Facility ID. All third-party trademarks, trade-names (including logos and icons) referenced within are the property of their respective owners.

Knowing this information up-front eliminates the hassle of sending unnecessary attachments.

### Communicate with Confidence Using Vyne Connect Encrypted Email

Did you know that sending emails that contain Protected Health Information (PHI) without using an encrypted email service to do so, could put you at risk for HIPAA violations and could even make your business a prime target for a cyber security breach?

NEA is attuned to your compliance needs. That’s why *FastAttach* subscriptions also include access to our exclusive **Vyne Connect™** encrypted email service. Improve the security of communications you send patients, payers and other providers by using Vyne Connect encrypted email exchange. It’s simple to use and works with your existing email service - no need to setup new email accounts. **Contact NEA to learn more - 800-782-5150, NEA option 2.**

#### NEA Delivers Unparalleled Customer Service

- UNLIMITED customer service and support
- Online chat support tool
- Refresher training for staff at no additional cost

#### Get Started Fast

- Minimal up-front costs - low monthly fee
- Rapid implementation (most take <1 hour)
- Compatible with most major dental practice management systems and clearinghouses