

What is the *FastAttach* software?

For large, multi-location practices, claims requiring attachments continue to be one of the main contributors to lengthy claim processing delays and claim denials. NEA Powered by Vyne's *FastAttach* solution enables providers to efficiently transmit x-rays, perio charts, EOBs, narratives, or any other documentation required by a payor to adjudicate a dental claim. The *FastAttach* software interfaces with most major practice management systems to streamline your office's revenue cycle by automatically populating claim data into *FastAttach*, eliminating the need for time consuming manual data entry.

The *FastAttach* software is HITRUST CSF Certified and facilitates the electronic exchange of information, which allows dentists to transmit all supporting claim documentation, via the Internet, to over 750 dental plans and payers in support of electronic claims.

How does the *FastAttach* software work?

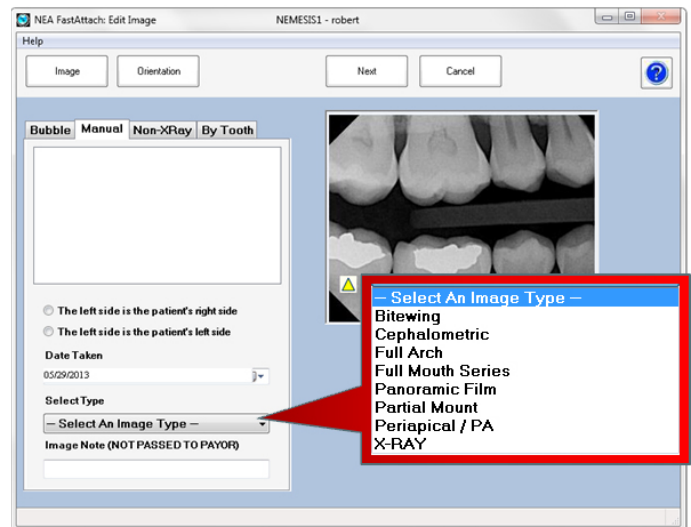
The *FastAttach* software is easy to setup and use. Once a request is received for additional documentation, the user simply needs to import, upload, scan or capture the image and attach it to the electronic request. *FastAttach* supports the widest variety of image acquisition methods in the industry including: screen capture, file import, scanner and secure mobile device capture through our *FastKapture*® app for iOS® and Android®.

Once the image is captured in the *FastAttach* software, the practice simply transmits the image to the NEA repository. NEA immediately sends a report back to the practice with an NEA Attachment Tracking Number for each file. The practice places the NEA Tracking Number in the remarks or NTE section of the claim

and sends the claim electronically through their claims clearinghouse.

Advantages for DSOs of all sizes

The *FastAttach* solution features tools specific to Dental Service Organizations (DSOs) of that help simplify claim attachment process workflows. The Central Billing Office (CBO) features allow an office to send from a Master ID. The Master ID is a management tool that gives your practice choice to view patients, doctors & attachments from any branch facility within the DSO. Individual branches can create attachments, while the Master ID sends all attachments on behalf of each of their locations.



X-rays can be easily attached using the FastAttach software as can other required supporting documentation.

Additional features include:

- Reporting for one or many locations
- Ability to view user/attachment activity for one or many locations
- Secure image and data sharing between *FastAttach* software users

The Data Entry screen provides a simple interface for completing all of the attachment requirements.

- The FastLook verification tool allows users to verify payers' attachment requirements prior to claim submission

Because NEA understands that the needs of DSOs are different than those of individual practices, we assign each DSO a designated support representative to ensure personal and exemplary service for each of your practice locations.

Easy to Use & Access

- Simple, easy to read screens

- Minimal training required
- 24/7 secure, online access to your images

Unparalleled Customer Service

- Complimentary unlimited training, service and support
- Online Chat support available
- Experienced, knowledgeable support staff

Get Started Fast

- Minimal up-front costs - low monthly fee
- Rapid implementation (most take <1 hour)
- Compatible with all dental practice management systems and clearinghouses

Easily view payer requirements

As part of the FastAttach product suite, NEA includes the FastLook tool that helps eliminate confusion around individual payer attachment requirements for claims adjudication in one central site. The FastLook tool enables users to search by payer name and procedure code to determine if an attachment needs to be sent and if so, the exact parameters of what needs to be sent. Knowing this up-front eliminates the hassle of sending unnecessary attachments and saves time.

Ask us about special dental group pricing options for NEA's exclusive Vyne Connect encrypted email service.

Ready to start sending **unlimited claim attachments** to over 750 dental plans & payers today?

Contact NEA Sales at: (800) 782-5150, option 2.